Single Sign-on Authentication System

Pre-Approved Registration Workflow
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• After contacting the Customer Care Center by phone or email, you may receive an invitation to complete the registration process for access to additional assisted support options.

• Assisted support options include access to Data Exchange, complete Software Release announcements, Release documentation, and Knowledge Base articles.
Register/Login
Click the link to begin the authentication process.

Support Hub

Delivering the highest quality technical support in the industry

Product Support
Find support information related to your products.

Your Tickets
Submit, update and track your support requests in the CCC.

KNOWN CCC USER: If you contacted the Customer Care Center using email or phone, you can register for additional assisted support access. Click the Login link to begin.
Enter the Email address and click **Log in**.
Enter the Email address and click on **Send Verification code**
Verify your email address

Thanks for verifying your prathyushabeesa@gmail.com account!

Your code is: 066441

Sincerely,
SLB DELFI

Enter the code in the field provided. Click Verify code.
If you are an existing user, and your current password meets the criteria indicated in red, you may enter your password here or create a new password.
The phone number you selected during the authentication step will be defaulted here. Select Send Code or Call Me to receive the multi-factor code.
Enter the 6-digit code send via SMS or the Call me option. Click Verify Code.
You have reached this profile page to validate the information linked to the email address provided. For access consideration, please complete the information below and review the additional information found on the preceding page.

**Access Options requirements – Choose your access**

- Pre-Authorized Access
  - Software Support - Must have current software maintenance agreement
  - Ocean plug-in buyer - Allows the purchase and download of purchased plug-ins from the Ocean Store
  - Ocean plug-in developer - For licensed Ocean Developers ONLY

**Schlumberger Terms and Conditions**

- By checking this you agree and consent to the Schlumberger Terms of Service and Privacy Policy Schlumberger Terms and Conditions

[CONTINUE] [CANCEL]

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During the review of your account your Access Option has been pre-selected to Software Support. The Access Option will not be editable. Read and accept the Terms & Conditions. Click Continue.
Review/update the contact information that we have on file. The fields with an asterisk (*) are required. Click Next.

NOTE: The email address and country information is not editable.
Review/update the company information that we have on file. The fields with an asterisk (*) are required. Click Continue.
Review the information you have provided. Use the Edit links in each section to make changes. Click Submit Registration.
REGISTRATION COMPLETED

Thank you for completing registration. You may now log in by clicking the login link on the site page using your Username and the password you created.

Go to site

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Click the link “Go to Site” and login using the username and password created during the authentication steps.