

Single Sign-On Authentication System

Pre-Approved Registration
Workflow



Pre-Approved Registration Workflow

- After contacting your GeoUnit point of contact by phone or email, you may receive an invitation to complete the registration process for access to additional assisted support options.
- Assisted support options provide access to features such as Ticket Submission, Software Download Center, Data Exchange, Software Release announcements, Release documentation, and Knowledge Base articles.



Preauthorization Notification



Dear User

We are pleased to inform you that you have been pre-authorized to use SLB's online software-related technical services.

To complete your registration, please click on "Support Login" at the following link [SLB Software Support](#).



Please keep the following information for your records:

- Username:
- Customer ID: *****

If you need assistance with the registration process, please refer to the Registration User Guide on our [Help page](#).

Regards,
SLB Software Team

CONFIDENTIALITY NOTICE: This message and any attachments are intended exclusively for the individual or entity to which they are addressed. This communication may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of the message and any attachments.

[SLB Support & Maintenance Policy](#)



Open the pre-authorization email received on your registered email address and click on the SLB Software Support link to complete the registration process.



Support Hub

Delivering the highest quality technical support
in the industry



Support Services

Access a variety of technical assisted support services and submit support requests online.
The following Services are available based on your access privileges. All Services may not be available to all users.



[SUPPORT LOGIN](#)



Go to the SLB Software Support website at <https://www.software.slb.com/support> and click on Support Login under the Contact tab.



Welcome

Enter your email to login or sign up

Email

Next →

Copyright © 2026 SLB. All rights reserved. | [Privacy](#) | [Terms](#)



Enter your pre-authorized registered email address on the Login/Signup page.



Sign up. Verify it's you


Complete the CAPTCHA and verify your email.

Email Address

Help us beat the bots



 Audio CAPTCHA

 Generate new



Submit

[← Go back](#)

[Next →](#)

Copyright © 2026 SLB. All rights reserved. | [Privacy](#) | [Terms](#)



Enter the CAPTCHA code displayed on the screen and click Submit.

Verify your email address

Thanks for verifying your account!

Your code is: *****



Sincerely,
SLB



Sign up. Verify it's you

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

Verification Code

[Request new code](#)

Verify code

[← Go back](#)

Next [→](#)

Copyright © 2026 SLB. All rights reserved. | [Privacy](#) | [Terms](#)



You will be receiving verification code on your registered email.



Sign up. Verify it's you

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

[Request new code](#)

[Verify code](#)

[← Go back](#)

[Next →](#)

Copyright © 2026 SLB. All rights reserved. | [Privacy](#) | [Terms](#)



Enter the Verification Code and click on the Verify Code button.



Sign up. Verify it's you

Email address Verified. You can now continue.

Email Address

[Change email](#)

[← Go back](#)



[Next →](#)

Copyright © 2026 SLB. All rights reserved. | [Privacy](#) | [Terms](#)



Once your Email address has been verified. Click Next to proceed further.



Profile Setup

Complete this form to set up your account profile.

First Name *

Last Name *

Company Name

Country *

Password *



Strong

- ✓ 8 characters minimum
- ✓ 64 characters maximum
- ✓ One uppercase letter
- ✓ One lowercase letter
- ✓ One special character @!#%/*
- ✓ One number

[← Go back](#)

[Next →](#)

Copyright © 2026 SLB. All rights reserved. | [Privacy](#) | [Terms](#)



Enter all required (*) contact details and create a password.



2FA. Authenticator app

For two-factor authentication, it is suggested to use an Authenticator app as your authentication method. This ensures the highest available security for your account.

Please choose an option to continue:



I have an authenticator app



I need an authenticator app



[I would rather use SMS / Call](#)

Copyright © 2026 SLB. All rights reserved. | [Privacy](#) | [Terms](#)



Select your preferred authentication method.



Authenticator app

Open your Authenticator app and use any of the methods below to continue with the enrollment.

Scan this QR code with Authenticator and click Next



[Can't scan? Try this](#)

[Still having trouble?](#)

Next →



Verify it's you

Register an SMS device for two-factor authentication. Please enter your mobile number to complete verification.

Country Code *

Country/Region

Phone Number *

Phone number

How would you like to be contacted?

SMS

Verification Code *

XXXXXX

[Request new code](#)

Send Code →



Authenticate your profile using the Authenticator app or Phone Number(SMS/Call) verification.

ACKNOWLEDGEMENT INFORMATION

For access consideration, please acknowledge the following information to continue with registration.

Pre-Authorized Access

Your Authorization/Access has been granted.

Schlumberger Terms and Conditions

By checking this you agree and consent to the Schlumberger Terms of Service and Privacy Policy [Schlumberger Terms and Conditions](#)



C O N T I N U E

C A N C E L



Your GeoUnit contact has pre-selected the required authorizations. Please read and accept the Terms & Conditions, then click Continue to gain access.

CONFIRMATION

Please review the information you entered below. You may use the edit links to go back and make corrections to previously entered information. Otherwise, please click the "Submit Registration" button below to complete the registration process.

Acknowledgement Information [Edit](#)

Pre-Authorized Access
Your Authorization/Access has been granted.

Personal Information [Edit](#)

Title

First Name

Middle Name

Last Name

Display Name

Job Title

Preferred Language

Location

User Name

Phone Number

Mobile number

Country

Company Information

Company Name

City

Street Address

SUBMIT REGISTRATION

CANCEL

© 2026 Schlumberger Limited. All rights reserved.



Review details, edit if needed, and click Submit Registration.

REGISTRATION RESPONSE

REGISTRATION COMPLETED

Thank you for completing registration. You may now log in by clicking the login link on the site page using your Username and the Password you created.



[Go to site](#)

[Back to top](#) ↑

© 2026 Schlumberger Limited. All rights reserved.



Click Go to Site and log in using your username and password.

Registration Completion Notice



Dear [Name],

We are pleased to inform you that your registration request for access to SLB's online software-related technical services has been approved.

Please keep the following information for your records:

- Username:
- Customer ID: *****

This approval grants you additional access to our website at www.software.slb.com/support.

For more information about our services, please refer to the [Software Maintenance Guide](#). If you need to reset your password, use the "Forgot Password" link on the login page.

Thank you for registering with SLB.

Regards,
SLB Software Team

CONFIDENTIALITY NOTICE: This message and any attachments are intended exclusively for the individual or entity to which they are addressed. This communication may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and delete all copies of the message and any attachments.

[SLB Support & Maintenance Policy](#)



Once the registration process is completed, you will receive a registration completion notification on your registered email address.