

Single Sign-on Authentication System



SUPPORT [LOGIN](#)

This workflow will help you to create a Software Support and Ocean Ecommerce account.
Existing user can use this to migrate to the new identity management system that leverages Microsoft technology.

Support Hub

Delivering the highest quality technical support in the industry

Product Support

Find support information related to your products.

[Statement on Apache Log4j](#)

Your Tickets

Submit, update and track your support requests in the CCC.

Click [here](#) to search for the solution in our Knowledge Base.



To align SLB services, our authentication process is changing. By leveraging Microsoft technology to authenticate access, will allow more of our services to utilize single-sign-on. Thus, allowing the user to navigate from application or services seamlessly. To do this, each user of the Software Support site and the Ocean Ecommerce will be required to enter/create their profile in the identity management system.

SUPPORT [LOGIN](#)

Register/Login

Click **Register/Login** to begin the authentication process.

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Collaborate via Ocean Framework license to bring your technology to market

[Register to access Ocean Store](#)

Register/Login

Click **Register/Login** to begin the authentication process.
Step 1 of 8



Email Address

Log in

Don't have an account?

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[Privacy](#) and [Terms](#)

Enter email ID and click Log in

Existing users of the Customer Care Center enter your known email address so that your historical tickets are linked to your online account..
New users, click **Register Now** link.
Step 2 of 8



Existing users of the Customer Care Center, enter your known email address in the space provided. New users, click the Register Now link.



Please provide the following details.

Email Address

Send verification code

New Password

Confirm New Password

Given Name

Surname

Display Name

Country/Region

Company Name

Create

Cancel

Sign up using email address

Enter your company email address and click on Send Verification Code.

Step 3 of 8



Enter your company domain email address. Click Send verification code. A message will be sent to the email address provided that contains a 6-digit code.

Verify your email address

Thanks for verifying your demoslb2@gmail.com account!

Your code is: 240763

Sincerely,
SLB DELFI

slb

Please provide the following details.

Verification code has been sent to your Inbox. Please copy it to the input box below.

Email Address
beesapraihyusha20@gmail.com

Verification Code
240763

Verify code

Send new code

New Password
New Password

Confirm New Password
Confirm New Password

Given Name
Given Name

Surname
Surname

Display Name
Display Name

Country/Region
Country/Region

Company Name
Company Name

Create

Cancel

The Privacy Statement which details how SLB will use your personally identifiable information/personal data is available [here](#).

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[Privacy](#) and [Terms](#)

Click on Verify code
Enter the verification code received by email and then click on Verify code.

Step 4 of 8



Enter the code in the field provided. Click Verify code.



Please provide the following details.

A required field is missing. Please fill out all required fields and try again.

E-mail address verified. You can now continue.

Email Address

demoslb2@gmail.com

Change e-mail

New Password

The password must be between 8 and 64 characters.

The password must have at least 3 of the following:

- a lowercase letter
- an uppercase letter
- a digit
- a symbol

Confirm New Password

This information is required.

Confirm New Password

Given Name

Given Name

Surname

Surname

Display Name

Display Name

Country/Region

This information is required.

Country/Region

Company Name

Company Name

Create

Create or Enter Password

Existing users may enter their current password or chose to create a new password.

Step 5 of 8



If you are an existing user, and your current password meets the criteria indicated in red, you may enter your password here or create a new password.



Please provide the following details.

A required field is missing. Please fill out all required fields and try again.

E-mail address verified. You can now continue.

Email Address

demoslb2@gmail.com

Change e-mail

New Password

Confirm New Password

Given Name

Demo SIS

Surname

SLB

Display Name

Demo SIS Can

Country/Region

United States

Company Name

SLB

Create

Cancel

The Privacy Statement which details how SLB will use your

personal and identifiable information (personal data) is available [here](#).

Click Create
After completing all fields, click Create.
Step 6 of 8



After creating/entering your password, complete all remaining fields. Click Create.



Enter a number below that we can send a code via SMS or phone to authenticate you.

Country Code

United States (+1) ▼

Phone Number

Phone number

Send Code

Call Me

Cancel

Enter Phone number for multifactor authentication

Enter phone number, then chose Send Code or Call Me option.

Step 7 of 8



The identity management service uses a multi-factor authentication (2FA) process. NOTE: this 2FA will be used each time you log into the application or site.



Enter a number below that we can send a code via SMS or phone to authenticate you.

Enter your verification code below, or send a new code

Verify Code

Cancel

Click on Verify Code
Enter the code provided to authenticate the number provided. Once you click Verify Code, you will be directed to the referring website.

Step 8 of 8



Enter the 6-digit code to authenticate the phone number, then click on Verify Code. Upon verification:
Known user, you will be directed to the website from which you started and automatically logged in.
New user, you will be directed to complete the Registration, where you will select your Service and provide your company information